

Premiere Optical
104 Oxford Road, Clacton-On-Sea, Essex CO15 3TH
01255 426644

1) Please print out this form and fill in the details

Note: You must give us some contact information so that we can contact you!
If you cannot print the form, please send us your contact details with your glasses.
Including daytime telephone

2) Securely wrap your glasses up ideally in a padded envelope or bubble wrap

Note: Please be sure to include all parts.
And enclose this form

3) Post the form & your spectacles to

Spec Repairs, 104 Oxford Road, Clacton-On-Sea, Essex Co153TH

SEND NO MONEY WITH YOUR SPECTACLES

We will telephone you when we receive them and confirm the cost and arrange payment on the phone.

We accept all major credit cards.

NAME

DAYTIME PHONE

Specify suitable times to call

BEST OTHER PHONE

Specify suitable times to call

ADDRESS

POST CODE

EMAIL

PLEASE TELL US HERE WHAT REPAIRS YOU WANT...if you know. Don't worry if you don't because we will telephone you as soon as we receive your spectacles and we can discuss this on the phone.

We will confirm the cost and make arrangement for payment when we get in touch.

Please note: We accept all major credit cards. (All information obtained from the use of credit cards will be held in the absolute strictest of confidence. All credit card information is destroyed and shredded immediately after the transaction for your protection. Credit Card fraud is a crime. Violators will be prosecuted to the fullest extent of the law.

ADMIN NOTES
Prescription

Detail
Coating
Overhaul
M.Kit

All calls are recorded for training purposes and monitoring purposes. Please note quotes are provisional, and subject to change on inspection by the technical department. While our highly skilled technicians are very careful with all frames and lenses sent in, any repairs carried out are at the customers own risk, and we cannot be held responsible for any lenses damaged in transit or in repair. Likewise any accessories, parts including cases are sent in at the customers own risk,

Warranty and guarantee information can be found on our website.